

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.:	10/718,781)	CERTIFICATION OF ELECTRONIC
Applicant:	Christopher J. Burt et al)	SUBMISSION
)	
Filed:	November 20, 2003)	I hereby certify that this correspondence is
Title:	Proactive Support of Healthcare)	being submitted electronically with the
	Information System)	United States Patent and Trademark
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TC/A.U.:	3626)	Web) on this 28th day of October, 2010.
Examiner:	Lubin, Valerie)	
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Docket No:	203995-1 (5024-00289))	<u>Kristen Lenzen</u> 10-28-2010
Conf. No.:	1536)	Kristen Lenzen Date

AMENDMENT

Mail Stop: AF Amendment
Commissioner of Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In response to the Final Office Action of August 31, 2010, please amend the above-identified application as follows:

Amendments to the Claims begin on page 2 of this paper.

Remarks begin on page 8 of this paper.